



COQUET
TRUST

PARTNERS IN YOUR SUPPORT TODAY,
TOMORROW AND EVERY DAY SINCE 1995

Accessible Information Standard self assessment



Accessible Information Standard



We have done a check called the
Accessible Information Standard (AIS)
self-assessment.



We have checked how well we give people information.



Accessible
Information
Standard

We want to make sure everyone we support can get information in a way they understand. We have done a check called the **Accessible Information Standard**



This check looks at how well we:



Find out what information people need

Record people's needs

Share and use this information.



Give information in the right way

Check that people's needs are met



What we found:



We did well in **2 areas**

We need to do better in **6 areas**

We must improve in **6 areas**



This means we have some good things in place, but there is more work to do.



Our Action Plan

We have made a plan to help us get better. We Will:



Ask about needs more clearly – so we know exactly how people like information.



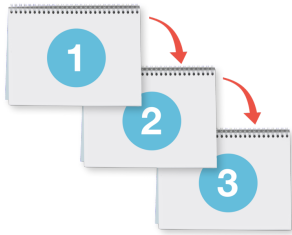
Make more Easy Read documents and also information in audio, large print, and video.



Train staff so they know about accessible information.



Write a new policy to explain how we give accessible information.



What happens next?



We will keep working on our plan this year.
We will check our progress and share updates.



We have already improved our score:
5 Green
6 Amber
3 Red



Need information in a different way?

Contact us on 0191 285 9270